

Managed Care Plan Change – Paramount Advantage

Questions and Answers

January 21, 2020

Paramount Advantage will no longer serve counties in the central and southeast region of Ohio. Effective January 17, 2020, the Managed Care Enrollment Center started rejecting new Paramount enrollments for those residing in the impacted counties. Current enrollees have until April 30, 2020 to switch plans. A full list of counties impacted by the change can be accessed on the Paramount Webinar PowerPoint document.

Question: Is this change specific to children in custody, or is this change directed towards the entire population who are served by Paramount Advantage?

Answer: This change is for the entire population who are served by Paramount Advantage.

Question: If a new plan is not selected by the April deadline, will a new plan be auto enrolled?

Answer: If a new plan is not selected, the child will be auto enrolled in a new plan for May.

Question: If the custodial county is one of the impacted counties, but the child is on Paramount Advantage and placed in a non-impacted county, does that child's plan need to be changed?

Answer: If the child is placed in a non-impacted county, no change needs to be made.

Question: Will Adoptive families be notified of the change? If so, by whom will they be notified?

Answer: Paramount Advantage will be sending a communication to all people they serve who reside in one of the impacted counties notifying them of the change and next steps.

Question: How do you enroll an adoptive child in a Managed Care plan via the enrollment screen?

Answer: IV-E Agencies cannot select a Managed Care plan for adopted children through the Medicaid Eligibility screen. The Managed Care plan the IV-E Agency selects for a pre-finalized child copies to the post-adopted child at the point of Seal and Secure. Agencies will want to ensure that those children being finalized who reside in an impacted county are not enrolled in Paramount Advantage.

Question: What role, if any, will Paramount Advantage have in assisting foster families with identifying the most appropriate Managed Care Plan?

Answer: For information regarding which plan is best for a child/family, please contact the Managed Care Enrollment Center. See the Paramount Webinar PowerPoint document located on the Knowledge Base.